

Instructions for installation & use:

1. Please follow the recommended distance between cooker hood and hob.
2. When using the cooker hood and other gas appliances, there shall be adequate ventilation in the room.
3. The cooker hood cannot be used the same ventilation pipe with the gas hob or other appliances.
4. Do not flame under the cooker hood.
5. For safety, any damage of the cooker hood parts must be repaired by sole agent technician.
6. Risk of machine parts failure if not following the cleaning instructions below.

Instructions for cleaning FUJIOH cooker hood:

Please refer to operation manual. For better efficiency of the cooker hood, it is suggested to clean the filter every two weeks or more often if needed. If the cooker hood is left contaminated for a long time, much oil is accumulated and it will become hard to remove. Before cleaning the cooker hood, make sure the power is off and the power plug is disconnected from the receptacle. Recommend to wear gloves for protection.

1. Hood body: After wiping the cooker hood body with a cloth immersed in a neutral detergent and wring tightly, wipe off moisture thoroughly with a dry cloth.
 2. Rectifier Panel: Wash the rectifier panel in water with a neutral detergent dissolved, then rinse and wipe off excess water thoroughly with a dry cloth.
 3. Filter (if applicable), oil tray cleaning management: After immersing the filter and oil tray in water with a neutral detergent to dissolve, wash them with a soft rubber brush or the like to remove dirt.
 4. Please make sure all washed parts are dried thoroughly before install back to machine.
- Do not use solvents as thinner, benzene, concentrated dishwashing liquid without dilution or the like and polishing power for cleaning and painted surfaces, facing plates, etc., as these parts may become lusterless or scored. Do not use wash parts with a hard brush or the like for cleaning as coating surface can be damaged.

We recommend to use environmental friendly oil emulsifier "Fidelity Oil Degreaser" for easy cleaning, only take 10-15 seconds to emulsify oil.

Warranty Terms & Conditions:

1. Fidelity (Far East) Trading Company Limited (hereinafter called "the company") provides a one year warranty from product delivery date, repair service and parts and of charge within the warranty period if the cooker hood becomes out of order under normal use. The replaced defective parts shall become the company's property. The warranty service shall be rendered by the company only.
2. To participate in the extended warranty service after one year, you can enjoy free on door maintenance service and motor replacement (20% off other parts, exclude filter and light). Otherwise, on door service fee and parts replacement fee will be occurred. Service fee are subject to change without further notice. Extended warranty service does not apply to commercial usage or installed at any commercial premises.
3. This warranty does not cover:
 - a) Machine body, filter, light, air duct, attachment, installation, removal, cabinet renewal, dirt removal and oil stain cleaning etc.,
 - b) It has been installed or operated otherwise than in accordance with instructions furnished, defect caused by misuse, wrong power supply voltage, repair or modification by unauthorized personnel, accident, natural calamity or other events beyond the company's control.
4. For any circumstances lead to accidents by installing cooker hood due to building structure or decoration structure problem of the stated premises, the company will not take any responsibility of the damages and loss. For any damages and loss due to installing cooker hoods or electrical appliances or progressing electrical work, the maximum compensation by the company will be equal value to the related job services provided.
5. Extra fee for service in Discovery bay, Outlying Islands, Closed area, Macau SAR.
6. Guarantee certificate issued by other companies will not be recognized by the company.
7. The warranty card is valid only in Hong Kong Special Administrative Region and Macau Special Administrative Region, and not transferable.
8. Customer shall inform the company immediately in case of change of contact details, i.e. address or telephone number.
9. The warranty card will be valid only after it has been properly filled in and returned to our company or complete online registration within 10 days of good delivered.
10. Maintenance Services: Maintenance services may be provided either directly by the Company or by authorized partners of the Company. Where business needs require, the Company may cooperate with other companies to carry out maintenance services, ensuring that service quality remains unaffected.
11. In case of any dispute, the company reserves the right for final judgment and decision.

In the event of discrepancies between the Chinese and English versions, the Chinese version shall prevail.

The purposes for which data may be used are as follows:

- i) daily operation of our services
- ii) conducting customer, product and service surveys
- iii) direct marketing of products and services
- iv) the handling of customer complaints and enquiries and matters directly related thereto.

Transfer of Personal Data

Personal data held by us relating to customer will be kept confidential but we may provide such information to:

- i) subsidiaries and associated companies within our group
- ii) any agent, contractor or third party service provider who provides services to our group on connection with the operation of our business
- iii) the media (in related to the handling of customer complaints and enquiries in certain circumstances)
- iv) any person who owes a duty of confidentiality to our group and sole agents

吸油煙機安裝指引及使用細則:

1. 安裝時請注意吸油煙機機底與爐頭火位距離。
2. 使用氣體爐具及吸油煙機時，室內的空氣必須流通。
3. 吸油煙機與氣體煮食爐或其他電器不能使用同一條排氣喉管。
4. 請勿在吸油煙機下燃燒物品。
5. 如吸油煙機零件有任何損壞，必須要由代理商的技工更換，以免發生危險。
6. 如不依照指引清洗吸油煙機，可能導致機件不能正常運作。

日本富士皇吸油煙機清洗指引:

請參閱隨機使用手冊，一般情況下使用下，建議每個月清洗過濾網兩次，如使用的次數比較頻密，建議一至兩星期清洗一次。

用戶必須依照以下步驟清洗吸油煙機，如沒有定期進行清洗，有機會影響吸油煙效果或導致機件損耗。清洗之前必須先拔掉吸油煙機電源及建議先帶上手套。

1. 機身表面：把清潔劑噴在抹布上，然後抹去機身上的污漬(切勿將清潔劑直接噴在機身表面)。
 2. 整流板：先拆下整流板，把清潔劑噴在抹布上，然後抹去整流板上的污漬，再用清水把油污沖走。(切勿將清潔劑直接噴在整流板表面)。
 3. 過濾網(如適用)：拆下過濾網/油杯，用中性清潔劑浸水清洗；或用溫和的清潔劑直接噴向過濾網，使用軟毛膠刷將污漬刷去，再用清水把油污沖走。
 4. 所有配件必須完全乾透，方可安裝和開機運作。
- 注意：切勿使用腐蝕性清潔劑、未經稀釋的濃縮洗潔精、鋼絲刷或堅硬毛刷清洗，否則會損害易潔表面。清洗貼士：用戶可使用環保去油乳化劑「澳洲富特牌潔油寶」助你輕鬆去除油污。(潔油寶噴灑後大約10-15秒後抹去)

保養條款:

1. 富達(遠東)貿易有限公司(以下簡稱「本公司」)為客戶提供由送貨日期起壹年內，於正常使用之情況下，如發覺機件失效，經本公司派員查驗屬實，將可獲免費修理及更換零件服務，而所換出的損壞零件均屬本公司，所有免費修理及更換零件，均需由本公司技術員負責。
2. 壹年保養期後可參加續保計劃，上門維修費及摩打費全免，其他配件8折(不包括過濾網和燈膽)。如選擇不參加續保，每次上門檢查、維修及零件費另計，以上收費如有任何更改，恕不另行通知。續保計劃並不包括被用作商業用途或被放置於用作商業用途的地方或位置。
3. 免費保養服務並不包括：
 - a) 機殼、氣喉、過濾網、燈膽、與其他附加裝置、安裝工程、搬遷位置、機殼翻新及污漬或油漬清理及清洗。
 - b) 不按照原廠提供之指引安裝，不依說明書使用、疏忽、輸入錯誤電壓、擅自修理或改裝、天然災害或一切不能控制的原因所引致之任何損壞。
4. 如因安裝單位的樓宇結構或裝修結構出現問題，而導致裝機時或裝機後有任何損壞，本公司不會作出任何補償。如本公司為顧客裝機期間或裝機後導致物件損壞或人身傷害，本公司之最高賠償額為基本安裝費之同等銀碼。
5. 愉景灣、離島、禁區內、澳門特區的用户需修理時，本公司將收取附加費。
6. 除本公司發出之保用證外，其他商號或人士所發出之任何保証書均不為本公司承認。
7. 此保用證只在香港特區及澳門特區有效，及不得轉讓他人。
8. 用戶更改地址、電話號碼，請即通知本公司。
9. 請於保用證上填報正確資料，並於收貨日期起10天內寄回本公司或進行網上登記，保用證才正式生效。
10. 保養方式：保養服務可由本公司或本公司授權之合作夥伴提供。若因業務需要，本公司得與其他公司協作處理保養事宜，並確保服務品質不受影響。
11. 如有任何爭議，本公司保留一切條款及細則之最後解釋權及決定權。

以上條款及細則以中英文版本如有任何爭議，均以中文版本為準。

有關的客戶資料將可能作下列用途:

- i) 客戶服務之日常運作
- ii) 進行客戶、產品及服務調查
- iii) 直接促銷產品及服務
- iv) 處理客戶投訴及查詢與上述有直接關連之事項

個人資料之轉移

本公司將客戶資料保密，但有可能會把有關資料提供予：

- i) 本機構的附屬公司及聯營公司
- ii) 任何向本機構提供服務而該等與我們業務運作有關連的中間人、承包商或其他服務供應商
- iii) 傳播媒介(在若干關乎處理客戶投訴及查詢之情況下)
- iv) 任何對本機構具有保密責任的人士